

# FUTUREWEEK<sup>SM</sup> RAPID PROCESS REDESIGN

## Don't let your inefficient processes hold back your future capabilities.

FutureWeek<sup>SM</sup> is a powerful, flexible solution to enact rapid change. Our six-week approach produces actionable process improvements that deliver business value and drive your strategy forward.

*Leverage your business processes to achieve competitive advantage.*

"FutureWeek<sup>SM</sup> created a lot of excitement and enthusiasm in our global stakeholder community around the future-state. NEOS energized the group and kept us on track for three days of discussion and white boarding. In the end, we had a future state content creation vision that guided our vendor selection, work stream planning, and implementation strategy."

**Global COO, Information Services & Digital Media Company**

### YOUR CHALLENGES



Existing processes do not achieve expected results



Trouble meeting internal & external Service Level Agreements



Facing a system selection or implementation without the right requirements



Insufficient bandwidth to implement the new process and deliver effective change management

## HOW IT WORKS



### Phase 1: Discovery and Preparation

#### Lay the Groundwork, Set the Vision, Establish Measurable Business Value

Using observations, interviews, and documentation reviews, we identify, define and prioritize your major pain points. We also capture current-state strengths that should be retained in the future-state. Our Business Value Linkage Model ensures the redesign effort will support your broader business strategy. We also prepare and distribute materials to align all parties, focus efforts, and achieve executive buy-in early in the process.



### Phase 2: Workshop

#### An Onsite Workshop That Generates Meaningful Results

In this one-week workshop, we partner with you to define your desired business experience and operating model, redesign your business process, and assess the impact of the future-state on the organization. Our proven tools and expert guidance help you eliminate political strain, departmental bias, and fear of change. Your team collaborates across teams and functions to generate a clear vision for your future-state in record time.



### Phase 3: Final Designs and Models

#### Translate Objectives and Business Realities into a Right-Sized Approach for Your Organization

Our experts generate process designs, impact assessments, service models, technology requirements, and other outcomes that are fit for purpose and suited to your organization. We remove excess detail, leaving only meaningful action items, and tailor the outputs to meet your needs.

## THE BENEFITS

### Unify Stakeholders

Gain early buy-in from key leaders and encourage user speed-of-adoption to accelerate Return on Investment and sustain commitment to change.

### Deliver on Promises

Deliver on customer promises through flexible, streamlined processes that create scale and improve productivity.

### Track Success and Measure Results

Clearly link process and technology changes to strategic objectives with meaningful KPIs.

### Reveal Core Issues

Identify underlying issues that may play significant but undetected roles in your ability to implement new processes and systems.

## LEARN MORE

Visit our website for more information [www.neosllc.com/futureweek](http://www.neosllc.com/futureweek)